

# PREMfire

Premium Response Management System

“**Built** for SP203”

“Paperless  
yet needs no  
3G signal to  
work”



PREM Demo 'PREM'

Afternoon, Administrator

Main User Menu - ALL Open Calls

Main User Menu

- Add Service Call
- My Calls
- ALL Open Calls
- ALL Closed Calls
- ALL Return Calls
- ALL Warranty Calls
- ALL Escalated Calls

Reporting

- Service Calls
- Download My Calls
- Open calls by Engineer
- Staff Diaries

Buttons: Add Service Call, Cancel, Search, Page 1

	Service Call Number	Primary Engineer	Service Call Taken By	Service Call Recieved Datetime	Scheduled Datetime	Call T
edit	SCN002006	Other User	admin	2013-08-19 17:13:03	2013-08-19 17:13:03	PPM - M Call
edit	SCN002005	Other User	admin	2013-07-18 15:11:05	2013-07-18 15:11:05	PPM - M Call
edit	SCN002004	Other User	admin	2013-07-12 17:35:15	2013-07-12 17:35:15	PPM - M Call
edit	SCN002003	Other User	admin	2013-07-12 17:30:09	2013-07-12 17:30:09	PPM - M Call
edit	SCN002000	Other User	admin			
edit	SCN002001	Other User	admin			
edit	SCN002002	Other User	admin			

demo.groupaf.co.uk/core/list.php?table=service\_call&condition=call\_status\_id&equals=1&order\_by=service\_call\_recieved

*Already used in Industry:  
Thousands of Service  
Calls Closed already in  
PReMfire*

# “The Ultimate” Service Response Manager

NSI / SSAIB / BSI and BAFE SP203 compliant  
Web/Android Cloud Based System

Only **£5.00** per Engineer per week  
(+installation and +£1,500 annual charge)



..That's it



# What is PREMfire?

100% built by us, PREMfire is a 2 part (1, Android APP 2, Web Admin Console) BAFE SP203 compliant Response Management System where your critical business data is backed up and **YOUR business data is securely stored in the UK**

## App on Tablet, or Android Phone

PREMfire can be used on a tablet or phone.

The system features

- Built by the industry for the industry
- Real-time response priority !
- Audited engineer response times
- Instant signature capture - offline
- Email delivery of signed off worksheets
- Special compliancy reports



## Proven: safe & secure

PREMfire has already closed thousands of Service Calls in the last year. Data is stored in **UK** to comply with SP203 audit requirements. This data is fully backed up or is securely stored at **your** office, or on our servers in secure server buildings at our premises here in the **UK**.



# Reports

PREMfire incorporates a complete reporting system tailored to **your** requirements.

Reports and PDFs can be downloaded  
Or auto-emails and saved



# Tracks Any Parts Used

The PREMfire “**Android App**” for engineers has features which are unsurpassed within the industry:



OFFLINE on-site “paperless” sign-off *with GPS*

- Emails you to **Re-Order Parts** Engineers use
- 3-way “signed” PDF documentation on job completion immediately sent to:
  - **Your** customer
  - **Your** office
  - **Your** engineer

# Take a look for yourself

[www.groupaf.co.uk/demo](http://www.groupaf.co.uk/demo)



# Key features

- Built by Fire Alarm Industry Service Specialists to meet **your** needs
- **TRUE** Audit Compliance
- ISO 9001 and BAFE SP203 Compliant
- “Real-time” Engineer response via Android APP
- Administrator “Service Desk” Web Console
- In the **OFFICE** or **on the MOVE**
- Total “Call” Management (including easy re-tasking of engineers)
- “Real-time” Engineer response visibility
- PPM Scheduling
- Audited Engineer response times
- Exportable reports and Certificate PDF’s
- Thousands of man hours live use: Easy to use **Android APP** for Engineers that works offline



A&F Consulting, Landing Lane, Newport  
East Yorkshire, HU15 2RU

01430 441765 [www.groupaf.co.uk/](http://www.groupaf.co.uk/)  
[mail@groupaf.co.uk](mailto:mail@groupaf.co.uk)

